

Free Shipping

For the order more than HKD500, we deliver the order in HKSAR* with free of charge.

* Additional charge is required to :

- Tung Chung and Discovery Bay – HKD250
 - Special Offer on Friday :Tung Chung Free Delivery on Friday
 - Tung Chung Free Delivery on Friday
- Tung Chung and Discovery Bay – HKD250
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For the order less than HKD500, you may pick up at SF express station at your own cost.

(※not support Cash on Delivery)

S. F. Store Locations

S.F. Express Service Centers Locations

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We Support Customer from Macau

With the order more than HKD1,000, we deliver the order to Macau with free of charge.

(COD is not available for Macau.)

* Delivery scope: only deliver to building front, excluding upstairs.

* Assembly service is not available for Macau order.

Macau customers can also contact the following Distributors for orders matters:

Distributors	Address	Phone	Mobile
Centro de Equipamentos	de Tratamento de Coluna Vertebral de Park Leng.R.Henrique Macedo No.7 R/C, Macau	+853 2835 3582	+853 6680 2895

Order Schedule

Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
N.T.(East,North)	Kowloon East	Kowloon West	Hong Kong	N.T. (West,South)	Hong Kong
N.T.(West,South)	HK Island	N. T. (East,North)	Kowloon West	Kowloon East	

* Kowloon East Included - Tseung Kwan O, Sai Kung Sai Sha Roundabout to Clear Water Bay

Delivery Method

Normally, orders will be delivered within 7 working days.

Unless specified, delivery and assembly are free of charge for most desks and chairs. Assembly service is to be together with delivery. For special request for separation of delivery and assembly, an additional charge of \$450 will be applied.

If the item is out of stock, we will notify via Whatsapp/phone within 2 working days after receiving your orders.

Tracking

Once your tracking number has been generated, it will be posted under the order information when you log into your account on our website. Please click on the My Order tab to obtain all of your order and tracking information so you can be aware of when to anticipate delivery.

Shipping Damage

The DXRacer HK ships all chairs in unopened boxes that come directly from our manufacturer so customers will receive their chairs in pristine condition. If your chair was damaged upon arrival please click Contact DXRacer page and fill out the form within 7 days of receiving your chair. We will certainly be able to address your concerns.