

Shipping Policy

Company Information

1056/1057, BLOCK A, LEVEL 1, KOMPLEKS SENTRAL, 33, JALAN SEGAMBUT ATAS,
51200 KUALA LUMPUR

Shipping Fee

Shipping fee from KL to:
to west malaysia is rm60
to east malaysia is rm460

Shipping Methods

The shipping we offer is Standard Express.

Under normal circumstances, please allow for up to 1 working day for your order to be processed and **2-5** working days for your package to be fulfilled and delivered, depending on your location.

Order Schedule

Please note that all orders placed before 11:00 am Monday–Friday will be processed and shipped that same day. All other orders will be shipped out on the next business day.

Track Your Order

Once your tracking number has been generated, it will be posted under the order information when you log into your account on our website. Please click on the My Order tab to obtain all of your order and tracking information so you can be aware of when to anticipate delivery.

Others

- We are unable to ship to any PO Box/APO address unless it is linked to the street address. The DXRacer Malaysia ships all chairs in unopened boxes that come directly from our manufacturer so customers will receive their chairs in pristine condition. If your chair was damaged upon arrival please click contact DXRacer page and fill out the form within 7 days
- of receiving your chair. We will certainly be able to address your concerns.