

1.Free Shipping

DXRacer offers free shipping with no minimum purchase requirement.

2.Delivery method

Under normal circumstances, your order will be processed within 2-3 working days, and will be delivered by DXRacer overseas warehouse for you, your package will be delivered to your door within 25 working days, the specific delivery time is subject to your delivery address.

3.Real-time follow-up

Once your logistics information is generated, it will be published under your account on our website; Please log in to your personal account and click on the "My Orders" TAB to get all your orders and logistics information so that you know the expected delivery time. Please note that since it is sent from DXRacer overseas warehouse, the whole delivery process may involve multiple express companies, DXRacer will only display the express information of the final delivery to the door, which will lead to the early logistics and transportation information you may not be able to find, but please do not worry, logistics and distribution will be in progress normally.

4.Shipping damage

All DXRacer gaming chairs will be packaged and shipped in good condition to ensure that the seats you receive are in good condition.

If your chair is damaged in transit, please contact us at business@dxracer.com and we will solve the problem as soon as possible.