Free Shipping

Wuxi Biaoxun Trading Co., Ltd offers free shipping with no minimum purchase requirement.

Delivery Method

Under normal circumstances, your order will be processed within 2-3 business days and shipped from DXRacer's overseas warehouse. Your package will be delivered door-to-door within 7-20 business days. The actual delivery time may vary depending on your shipping address.

Real-Time Tracking

Once your shipping information is generated, it will be posted in your account on our website. Please log in to your personal account and click on the "My Orders" tab to access all your order and shipping details, so you can be aware of the expected delivery time.

Please note that since the product is shipped from DXRacer's overseas warehouse, the entire delivery process may involve multiple courier companies working is succession. DXRacer will only display tracking information for the initial dispatch or the final door-to-door delivery stage. As a result, you may not be able to track the transportation details for intermediate stages. However, please rest assured that your order will be delivered as normal --- there is no need to worry.

Shipping Damage

All gaming chairs from Wuxi Biaoxun Trading Co., Ltd are packed and shipped in perfect condition to ensure that the chair you receive is free from damage.

If your chair is damaged during transit, please contact us by email at: *hk@dxracer.biz*, and we will work to resolve the issue for you as soon as possible.